

Terms for Online Transaction at the Northern Club.

We aim to respond to orders within 3 business days from receiving your online order, this is dependent on the availability of the club officers.

Cancellation Policy

An order may be cancelled, and a full refund be provided if deemed acceptable by the club officers. Please email club.manager@norternclub.uk for further information.

Returns Policy

Returns are not accepted.

Refund policy

We aim to serve you with the highest standard of service. Should your order not meet your expectations then we may refund part or all of your order. This will be at the discretion of the club officers.

Should you wish to make a complaint, please contact club.manager@norternclub.uk. Each complaint is considered on its own merit, refunds and cancellations are at the discretion of the duty manager.

Please allow up to 3-5 business days for us to process card refunds.